

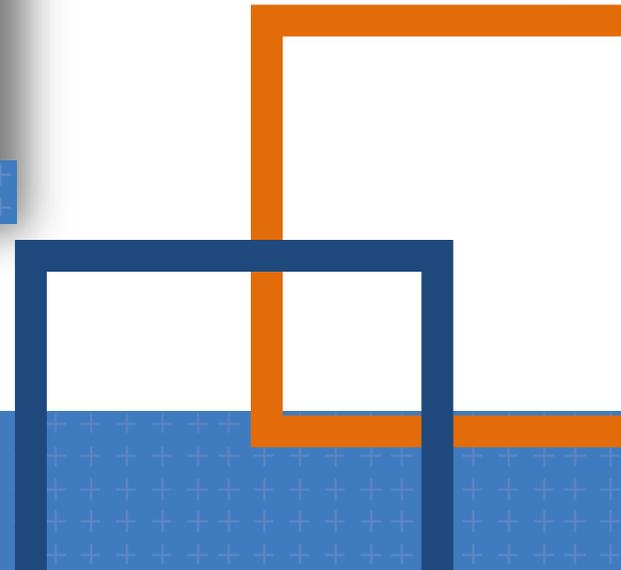
# NAPCRG

## International Conference on Practice Facilitation

**2022**

**September  
8-9**

**In  
Person**

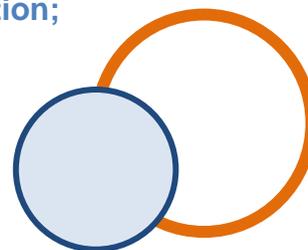


# Welcome to the 5<sup>th</sup> International Conference on Practice Facilitation (ICPF)!

As an attendee and/or contributor to the ICPF, you continue making history! Practice facilitation which started in England almost 30 years ago as an innovative idea of a retired general practitioner is now an emerging profession worldwide and an effective approach to promoting healthcare research and improvement. This conference is the result of the hard work, dreams, and aspirations of many researchers, healthcare professionals, and facilitators who dedicated their work to the development and dissemination of practice facilitation.

Building on our success since 2017, this conference was designed to include highly relevant, interactive and informative content. The 2022 Conference is aligned with the main theme of “*Building resilience and promoting professional wellness for practices, facilitators, and research teams*”. Conference sessions were constructed based on high-quality peer-reviewed abstracts and exciting invited presentations that encompass a variety of topics in six practice facilitation areas:

- **Developing Best Practices and Resources for Practice Facilitation;**
- **Practice Facilitator Training and Ongoing Development;**
- **Practice Facilitator Skill Building;**
- **Sustaining and Managing Practice Facilitation Programs;**
- **Advancing the Science of Practice Facilitation; and**
- **Leveraging Technology in Practice Facilitation.**



The ICPF Steering Committee worked diligently to create an interactive environment with opportunities for sharing and relationship building. As before, we invite you to participate in ICPF activities year-round and help us achieve our overarching goal: to promote an ongoing and sustainable international Learning Community for practice facilitation. Our intention is to continue to interact and share knowledge, resources, and expertise beyond the annual meeting. Through the Learning Community, ICPF participants have an unprecedented opportunity to help shape the development of a new healthcare profession by providing insights and collaborating with others to put their ideas into practice.

On behalf of the ICPF Steering Committee, we wish you an energizing 2022 Conference and hope that our program and networking opportunities will help you develop as leaders in the application, management, and study of practice facilitation. We also hope that you will have a great time!

Zsolt Nagykaldi, Conference Chair

Melinda Davis, Conference Co-Chair





# Schedule at a Glance

All times are listed in Eastern Time (ET). To convert to your time zone, click [here](#).

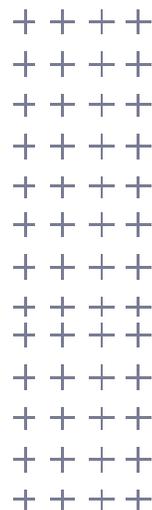
## THURSDAY, SEPTEMBER 8, 2022

- 8:00 – 9:00 am **Breakfast with Interest Groups**
- 9:00 – 9:30 am Welcome, Thank You Sponsors, and Social Connection
- 9:30 – 10:30 am **Plenary 1: Helping the Healers While Helping Ourselves**
- 10:30 – 11:00 am **Break**
- 11:00 – 12:00 pm Concurrent Breakout Session 1
- 12:00 – 1:00 pm **Networking Lunch**
- 1:00 – 2:00 pm Poster Session
- 1:30 – 2:00 pm **Mid-day Movement** (On Your Own)
- 2:00 – 3:00 pm Concurrent Breakout Session 2
- 3:00 – 3:15 pm **Break**
- 3:15 – 4:15 pm Concurrent Breakout Session 3
- 4:15 – 4:30 pm **Break**
- 4:30 – 5:30 pm Large Group Session & Daily Wrap-up
- 5:30 – 6:30 pm **Happy Hour**
- 7:00 – 9:00 pm **Dine-around Groups** (On Your Own - Signups)



## FRIDAY, SEPTEMBER 9, 2022

- 7:00 – 8:00 am **Breakfast with Interest Groups**
- 8:00 – 8:15 am Welcome, Thank You Sponsors, and Social Connection
- 8:15 – 9:15 am **Plenary 2: Funding Research and QI Initiatives in Pandemic Times**
- 9:15 – 9:30 am **Break**
- 9:30 – 10:30 am Concurrent Breakout Session 4
- 10:30 – 10:45 am **Break**
- 10:45 – 11:45 am Large Group Session
- 11:45 – 12:00 pm Wrap-up, Evaluation and Adjournment



# Conference Schedule



All times are listed in Eastern Time (ET). To convert to your time zone, click [here](#).

## Day One – Thursday, September 8, 2022 (8:00 am – 5:30 pm) ET

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8:00 – 9:00 am **BREAKFAST / INTEREST GROUPS**

9:00 – 9:30 am **Welcome, Thank You Sponsors, and Social Connection**

**Co-Chairs:** Zsolt Nagykaldi, PhD & Melinda Davis, PhD  
**Host:** Oyinkansola B. Ogunrinde, MHA

9:30 – 10:30 am **Plenary 1: Helping the Healers While Helping Ourselves**



**Presenter:** E. Dawn Creach, MS, Principal Consultant, President and CEO, Creach Consulting Group

**Description:** This session reflects on how the pandemic has affected quality improvement, practice facilitation, and research teams in primary care, including exploring ways we can adapt our work amidst pervasive healthcare workforce burnout. Participants will learn about a novel year-long program designed to combat burnout by supporting organizational wellness and staff vitality. It will also discuss scalable solutions to support healthcare worker and organizational wellness.

10:30 – 11:00 am **BREAK**

11:00 – 12:00 pm **CONCURRENT SESSIONS**

### Session 1: Plimsoll Room

**Skill Lab (S2):** Utilizing Practice Facilitators to assist in the integration of behavioral health and chronic pain management in primary care. Presented by *Kathy Cebuhar, MA, LPC*

**Skill Lab (S4):** Initial Outcomes from Integrating OB and SUD Care for Woman and Babies in Colorado. Presented by *Kathy Cebuhar, MA, LPC*

### Session 2: Sloane Room

**Invited Session (I1):** Agency for Healthcare Research and Quality (AHRQ) Panel: What Resources are Available to Practice Facilitators for Practice Improvement. Presented by *Jay Crosson, PhD; Lyndee Knox PhD & James McCormack PhD*



Jesse (Jay) Crosson, PhD is a Senior Social Scientist in the Division of Healthcare Delivery and Systems Research in AHRQ's Center for Evidence and Practice Improvement where he leads the EvidenceNOW: Building State Capacity project. Prior to joining AHRQ, he led development and dissemination of AHRQ's Primary Care Practice Facilitation Curriculum and served as Director of a practice-based research network in New Jersey.

Lyndee Knox, PhD is the founding Executive Director of L.A. Net , which provides support to community health centers, health plans, and primary care practices serving low-income communities. A leader in the practice facilitation field, she was the primary author of AHRQ's Practice Facilitation Handbook and AHRQ's Primary Care Practice Facilitation Curriculum modules. She co-authored the AHRQ Practice Facilitator Training Modules, and continues to train practice facilitators.



James McCormack, PhD is an Independent Health IT consultant and Senior Research Associate at Oregon Health & Science University's Oregon Rural Practice-Based Research Network (ORPRN). He currently assists ORPRN with EHR configuration, data extraction, and workflow support in collaboration with ORPRN practice facilitators. James worked in the health IT industry for over 20 years in a variety of implementation, integration, and consulting roles.

### Session 3: Westbrook Room

**Talk (T1):** Addressing Clinician Burden and Wellness Through Inter-Disciplinary Support. Presented by *Ann Romer, MS*

**Talk (T2):** Traits of Effective Practice Facilitation During a Pandemic. A Qualitative Analysis. Presented by *Benjamin Webel, BA*

**Talk (T9):** Role of Practice Facilitators During the COVID-19 Pandemic, a Model for Supporting Primary Care through other Disasters. Presented by *Carol Stanley, MS, CPHQ*

12:00 – 1:00 pm

**NETWORKING LUNCH**  
Scarborough 1-2

1:00 – 2:00 pm

**Poster Session and Poster Walk**  
Scarborough 3

1:30 – 2:00 pm

**MID-DAY MOVEMENT** (walking on your own)

2:00 – 3:00 pm

**CONCURRENT SESSIONS**

### Session 4: Plimsoll Room

**Invited Session (I2):** Lean for Clinical Redesign. Presented by *Chris Wise, PhD, MHSA*

**Invited Session (I3):** Building Internal Muscle for Change. Presented by *Chris Wise, PhD, MHSA*

### Session 5: Sloane Room

**Talk (T14):** Building a Culture of Professional Wellness in a residency program. Presented by *Rosean Bishop, PhD*

**Skill Lab (S1):** We Survived a Global Health Crisis – Our Stories of Keeping the Doors Opened and Research Moving Forward. Presented by *Jennifer Rees, RN, CPF*



## Session 6: Westbrook Room

**Talk (T5):** How much flexibility is just right for practice facilitation? Presented by *Amrita Singh, MS*

**Talk (T10):** To Zoom We Go: Transitioning to virtual site assessments as practice facilitators. Presented by *Neha Sachdev, MD*

**Talk (T11):** Key Steps in Implementation Facilitation: Development and Recommendations. Presented by *Jeffrey Smith, BS*

3:00 – 3:15 pm

**BREAK**

3:15 – 4:15 pm

## CONCURRENT SESSIONS

### Session 7: Sloane Room

**Talk (T17):** Fostering success in practice facilitation: A team-based approach. Presented by *Suzanne Herzberg, PhD*

**Skill Lab (S3):** Technology and Strategies for Overcoming Challenges in Virtual Practice Facilitation. Presented by *Jessica Mogk, MPH*

### Session 8: Westbrook Room

**Talk (T7):** Practice facilitation to support equitable COVID-19 vaccine access and connections to health and social services in NYC. Presented by *Carlos Devia, MA*

**Talk (T15):** Practice Facilitation Support for Implementing Type 2 Diabetes Shared Medical Appointments. Presented by *Robyn Wearer, MA, RD, PMP*

**Talk (T16):** Support for Implementing Continuous Glucose Monitors for Adults Living with Type 1 or 2 Diabetes in Primary Care. Presented by *Robyn Wearer, MA, RD, PMP*

4:15 – 4:30 pm

**BREAK**

4:30 – 5:30 pm

## Large Group Session: Reflecting on Our Growth During the Pandemic: Personally, Professionally, Societally (Scarborough 1-2)

Leads: *Melinda Davis, PhD; Alison Huffstetler, MD & Sarah Hunter, BPsych, PhD*

This session provides a space for structured reflection about the past two years. It aims to identify personal strides, professional successes, and consider ways to improve societal wellbeing through practice facilitation. It will focus on building a safe environment for conversation, demonstrating appreciation for one another, and helping heal our community.

5:30 – 6:30 pm

**HAPPY HOUR**

7:00 – 9:00 pm

**DINE-AROUND GROUPS**





7:00 – 8:00 am **BREAKFAST / INTEREST GROUPS**

8:00 – 8:15 am **Welcome, Thank You Sponsors, and Social Connection**

**Co-Chairs:** *Zsolt Nagykaladi, PhD & Melinda Davis, PhD*

8:15 – 9:15 am **Plenary 2: Funding Research and QI Initiatives in Pandemic Times**



**Presenter:** *Therese Miller, DrPH, Deputy Director Center for Evidence and Practice Improvement Agency for Healthcare Research and Quality*

**Description:** This session will discuss the funder’s perspective – how the Agency for Healthcare Research and Quality (AHRQ) is advancing research and tools to support practice facilitation and its role in primary care transformation. The latest findings and resources will be shared from the Agency’s extensive work to improve the quality of primary care through its EvidenceNOW implementation initiatives. Today’s challenges in funding primary care implementation research and AHRQ’s insight into this process will be described. This session will also help participants find more information about AHRQ’s research, tools and future funding opportunities.

9:15 – 9:30 am **BREAK**

9:30 – 10:30 am **CONCURRENT SESSIONS**

**Session 9: Plimsoll Room**

**Talk (T12):** Finding Goldilocks: How much practice facilitation is the right amount of practice facilitation? Presented by *Alison Huffstetler, MD*

**Talk (T13):** Characterizing how practice facilitators allocate their time to help rural healthcare practices with hypertension control. Presented by *Shannon Peaden, MBA, CPF & Jennifer Rees, RN, CRN, CPF*

**Talk (T6):** Using Technology to Create Practice Intervention Plans: Experiences from Practices and Practice Facilitators. Presented by *Robyn Wearer, MA, RD, PMP*

**Session 10: Sloane Room**

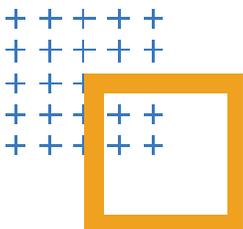
**Workshop (W1):** Diversity, Equity, and Inclusion (DEI) in Practice Facilitation: Presented by *Taryn Bogdewiecz, BA*

**Session 11: Westbrook Room**

**Talk (T3):** Putting It into Practice: Application-based eLearning Following Robust Didactic Content. Presented by *Robyn Wearer, MA, RD, PMP*

**Talk (T8):** Adapting Implementation Facilitation Training to Support Scale & Spread: Development & Preliminary Evaluation. Presented by *Christina Shook, PsyD, ABPP*

**Talk (T4):** The Rocky Mountain Network for Oral Health and the role of the Practice Facilitator. Presented by *Andrew Bienstock, MHA*



10:30 – 10:45 am

**BREAK**

10:45 – 11:45 am

**Large Group Session: Silver Linings and Clouds Breaking – Lessons Learned and Goals Moving Forward**

Scarborough 1-2



Leads: *Brittany Badicke, CHES, MPH; Stephanie Kirchner, MSPH, RD & Melinda Davis, PhD*

This session will provide an opportunity to reflect on conference experiences and activities and create a foundation for identifying solutions, sharing resources, and generating future-facing strategies for the field. Findings will also be used to inform activities of the ICPF Learning Community in the year ahead.

11:45 – 12:00 pm

**Wrap Up & Evaluation**

Scarborough 1-2

12:00 pm

**Conference Adjourns**

**ICPF 2022 Coneference Evaluation Link:**



# ICPF Steering Committee

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## Co-Chairs

### Zsolt Nagykalai, PhD, BTh

University of Oklahoma Health Sciences Center, Conference Chair

### Melinda Davis, PhD

Oregon Health Sciences University, Conference Co-Chair

## Committee Members

### Aashka Bhatt, MSc, BSc

University of Toronto

### Brittany Badicke, CHES, MPH

Oregon Health & Science University

### Steven Brantley, MPH, CCRP

Pacific Northwest University of Health Sciences

### Kathy K. Cebuhar, MA, LPC

University of Colorado

### Kirsten Eldridge, MPH

University of Toronto

### Sarah Hunter, BPsych, PhD

Flinders University, Adelaide, Australia

### Rocky (Kairn) Kelley, PhD

University of Vermont

### Bo Kim, PhD

VA Boston Healthcare System

### Stephanie Kirchner, MSPH, RD

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### Paula Darby Lipman, PhD

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### Jennifer Rees, RN, CPF, CRN

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### Mona J. Ritchie, PhD, LCSW

VA QUERI

### Ann Romer, MS

Oregon Community Health Information Network

### Eliana Sullivan

Oregon Health & Science University

### Mark Watt, RN, BN

Health Innovation Group, Alberta, Canada



## Conference Support

*Funding for this conference was made possible in part by grant 1R13HS027287-02 from the Agency for Healthcare Research and Quality (AHRQ). The views expressed in written conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services, nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government*

# Thanks to Our Official Conference Sponsors!

*The Oklahoma Physicians Resource/Research Network (OKPRN) is a premier primary care PBRN. A nonprofit organization which was established in 1994, it completed over 85 research projects, published more than 100 papers and attracted \$25 Million in research funding from 20 sources. OKPRN pioneered the development of many healthcare innovations in the United States, including practice facilitation, health informatics solutions and primary care best practices. Read more [here](#).*



*The Agency for Healthcare Research and Quality (AHRQ) is the lead Federal agency charged with improving the safety and quality of healthcare for all Americans. AHRQ develops the knowledge, tools, and data needed to improve the healthcare system and to help consumers, healthcare professionals, and policymakers make informed health decisions. For more than a*

*decade, AHRQ has funded research and created tools to support practice facilitation. AHRQ has created a variety of practice facilitation resources that describe exemplary practice facilitation programs, guide program development, train practice facilitators, and advise on their deployment. Practice facilitation is a central and unifying strategy in AHRQ's EvidenceNOW model to improve the quality of primary care. EvidenceNOW Tools for Change offers facilitators a curated collection of more than 100 tools and resources that can help primary care practices in their efforts to improve quality by providing evidence-based care to their patients. AHRQ is proud to support NAPCRG's International Conference on Practice Facilitation for the past six years as ICPF continues to provide a space for practice facilitators to learn from each other and hear about the latest evidence and tools to assist them in their work. Read more about AHRQ practice facilitation resources [here](#).*

*The Oregon Rural Practice-based Research Network (ORPRN), based at Oregon Health & Science University (OHSU), is a statewide network with a mission to improve health outcomes and equity for all Oregonians through community partnered dialogue, research, coaching, and education. Established in 2002, ORPRN has partnered with over 400 primary care practices in research and quality improvement projects in recent years. Projects are conducted in collaboration with public health, health system, and state partners with a focus on participatory research, pragmatic trials, and implementation science. ORPRN's 50+ staff and faculty currently supporting over 30 research grants and contracts that total \$36.5M. ORPRN is actively recruiting practice facilitators and staff to meet increased demand for services. Read more about the network [here](#).*



**ORPRN**  
Oregon Rural Practice-Based  
Research Network  
[www.ohsu.edu/orprn](http://www.ohsu.edu/orprn)

