International Conference on PRACTICE FACILITATION

4th Annual

Growing Practice Facilitation Against the Odds

HEALTH INEQUALITY

How are you feeling today?

Community Based

Clinic/Health System

Have some fun!

Learn something NEW

GOALS:
- Advancing the Science
- Tools, Practices and Resources
- Sustaining and Managing Programs
- Leveraging Technology
- Skill Building

20 from 20 states
Using Facilitation to Promote Health Equity

Preliminary Thoughts on an Explicit Shift

Health Differences

Health Disparity

Health Equity

Concerned w/ social justice

& eliminate disparities in health & its determinants

Unease/fear of bringing up difficult topics

Lack of training

Understanding disparities & the populations they impact

Power (no leadership support)

Trust

Knowledge

Perspective (privilege)

Not hearing the voice of the people

Facilitators

Organizations & Leadership

Teams promoting care

Systems

Eva Woodward

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Using Facilitation to Promote Health Equity

Preliminary Thoughts on an Explicit Shift

**Actions I can take**
- Talking about it
- Engaging community members in patient family advisory efforts
- Utilize community data
- Pull measures to evaluate equity
- Acknowledge the disparities
- Translating resources into multiple languages
- Build dashboards
- ID those who are experiencing inequities
- Staff fatigue
- How to engage them

**Strategies**
- Engage patients in implementation
- Adapt innovation for people experiencing disparity
- Repair harm
- Enhance structural competence of clinics, medical centers, systems
- Enhance cultural competence
- Monitor for changes

**Culturally Relevant Factors of Recipients**
- **Societal Context**
  - Measures:
    - Economic
    - Political
    - Social
    - Cultural
    - Health system
- **Recipients: Patients**
  - Demographic: age, gender, sexual orientation, etc.
  - Prevalence of illness
  - Health literacy
- **Recipients: Provider**
  - Access to quality of care
  - Training
  - Level of providers

**Societal Context**
- Measures:
  - Economic
  - Political
  - Social
  - Cultural
  - Health system

Eva Woodward

NAPCRG International Conference on Practice Facilitation
Adapting Facilitation in Light of Challenges in AHRQ Unhealthy Alcohol Use Project

Why is it Important?
- 2nd leading cause of death
- Worldwide

Permission to talk about what was happening
Favorite part of meeting
- Nurse Practitioners
- Virtual Panel of Successes
- Pride

Leadership Engagement
- Some practices liked to go through it together
- Filling out modules together
- Worked with their time frame
- Helped w/ turnover
- Often clinical staff
- Project burnout
- Really helped w/ distance

Virtual was very successful, prefer hybrid
- Prefer in-person
- Learn much content

Essential?
- Already having some engagement
- Regional Health Groups
- Rural Primary Care Clinics
- Got me in the room
- Momentum
- Invited

E-learning modules
- OM credit
- In-person
- Virtual

FDA approved drugs
- Stories, trauma, even of deny drinking
- Make assumptions
- He doesn't drink

Don't ask me to do one more thing!
- Engage practice

Meeting them where they are
- Start w/ clinicians
- Religiously cultural SPECTRUM
- Make assumptions

Rethinking the discomfort of this topic

Trends
- Start w/ clinicians
- Religiously cultural SPECTRUM
- Make assumptions
- He doesn't drink

Panelists:
- Alex Krist
- Julie Schmeltzer
- Bonnie Jortberg
- Michelle Rockwell
- Robert McNellis
- Rae Sanchez
Adapting Facilitation in Light of Challenges in AHRQ Unhealthy Alcohol Use Project 2020

How to be Successful

Connecting/Making it PERSONAL then connecting to the DATA

Enticement of:
"Get free practice help"

Dealing w/ Turnover
During recruitment interview:
Tell me about your interest/position in the area of alcohol abuse

The Need for Practice Facilitation to Build Resiliency

Practice Facilitation Increased Capacity

We can deal with CHANGE

Primary Care

Practice that engage w/ P.F. have weathered pandemic better

Resiliency Adaptability Study

leads w/ what we need... not from health system

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