ORPRRN: Navigating the “new” Oregon Trail

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NAPCRG PBRN Conference
June 30-July 1, 2014
1. Overview of ORPRN
   - Goals and Objectives
   - ORPRN Research
2. ORPRN Practice
   - Facilitation (PERCS)
3. Integrating the Community
4. ORPRN...the next chapter
The Oregon Rural Practice-based Research Network

Mission: to improve the health of rural populations in Oregon through conducting and promoting health research in partnerships with the communities and practitioners we serve.

- Founded in 2002
- Only all rural practice-based research network
- 49 practices in 37 communities seeing >235,500 patients
- 157 member clinicians
- Diverse practice ownership and type (FQHC, RHC, Hospital-based etc.)
- Governed by Steering Committee

www.ohsu.edu/orprn
ORPRN Governance

ORPRN membership sets direction for the Network and votes on committee membership, bylaw changes, and other matters at the annual statewide Convocation.

ORPRN is governed by a Steering Committee made up of rural clinicians from around the state.

Jon Schott, Scott Graham, Sandra Dunbrasky, Karl Ordelheide, Albert Thompson and Robbie Law (not pictured: Jim Calvert, Bruin Rugge and Liz Powers)
ORPRN Research and Practice Change Goals

- Woven into the fabric of clinic and community
- Withstand the test of time and changes in health care funding
- Understand the health care values, dynamics, and structure of the practices in rural communities
- When you have seen one rural practice, you have seen one rural practice!
ORPRN Research

- **Quality and Safety**
  - Management of Chronic Kidney Disease (CKD)
  - Medical Office Survey on Patient Safety (SOPS)
  - Medication Errors & Adverse Drug Event Reporting System (MEADERS)
- **Practice Management**
  - Practice Management Assessments
- **Information Systems**
  - Alternative methods for disseminating evidence-based Rx drug information
- **Access to Care**
  - Integration of Care Coordination Information System (ICCIS)
- **Adoption of Patient Centered Medical Home**
  - Qualis Safety-net Medical Home Initiative
  - Enhancing Child Health in Oregon (ECHO)
  - Patient-Centered Primary Care Institute (PCPCI)
  - Transforming Outcomes for Patients through Medical home Evaluation & redesign (TOPMED)
- **Continuity of Care Services**
  - Screening Kids in Lakeview for Developmental Delays (SKILDD)
  - Rural Oregon Adult Memory Study (ROAM)
- **Point of Care Services & Team-based Care**
  - Shared Decision Making in Primary Care (SDM)
  - Oregon Rural Learning Collaborative
  - Assessing clinical and business case for nurse care management (NCM)
Practice Enhancement Research Coordinators (PERCs)

- Research Experience
- Practice Facilitation
  - Meetings, huddles
  - Data Metrics
  - QI-PDSA cycles
  - Workflow analysis
  - HIT assistance
  - Conflict resolution
  - Coaches
  - Guide--Facilitated learning sessions with other practices
- Community and Patient Engagement
Eastern Oregon PERC: Jill Currey

Practice transformation
• Develop relationships with leadership
• Understand and improve quality metrics
• Develop and enhance the role of care coordinator
• Implement evidence-based QI initiatives

Engaging the patient and family in their healthcare
• Patient Advisory Council (PAC)
• Workflow for QI activities with PAC
• Incorporate patient input into clinic programs
• CAHPS (distribution strategy and interpretation)

Shared Medical Decision Making
• Integration of decision aids
• Evaluation of shared decision making program in rural, primary care
Portland and Surrounding Area PERC: *Beth Sommers*

**Transformation Support: Performance & Quality Improvement**

- Involve stakeholders in development of improvement plans
- Reflect on data to set and monitor progress
- Match QI tools to improvement goals

**Care Managers and Team-Based Care**

- Tailor Care Manager role and functions to local context
- Develop workflows for information sharing and coordination of care
- Shift mental model from ‘task work’ to teamwork
Community-based Research

- Community Health Improvement Partnership (CHIP) to CHIRP (Research)
- Moore Clatsop County Partnership Study (MAPS)
- Building Capacity for Integrated Behavioral Health and Primary Care (InteGREAT!)
- Knight [Cancer Center] Community Partnership Initiative
- Activating Rural Primary Care Clinics and Patients to Improve Cancer Screening for Adults with Disabilities (CROSSROAD II)
- Connecting Research and Real Life: Building a Network in the Columbia River Gorge (CR2L)

http://communityresearchtoolbox.org/
Belonging, Behaving and Believing
The Game’s Not Over!

• ORPRN collaboration:
  • Office of Rural Health
  • Area Health Education Centers
  • OHSU Family Medicine
  • OHSU Center for Evidence-based Policy
  • Oregon Health Authority Office of Health Policy and Research

• Recent Applications:
  • Accelerating the Dissemination and Implementation of PCOR Findings into Primary Care Practice
  • Enhancing Rural Depression Care through Boot Camps and Practice Facilitation (ENGAGE)