

#### The Academy Integrating Behavioral Health and Primary Care

Funded under contract #HHSA290-2010-00002i by the Agency for Healthcare Research and Quality

# Atlas for Integrating Behavioral Health and Primary Care Vasudha Narayanan, Westat June 30, 2014

This project was funded under contract # HHSA290-2010-00002i from the Agency for Healthcare Research and Quality (AHRQ), U.S. Department of Health and Human Services. The opinions expressed in this presentation are those of the presenters and do not reflect the official position of AHRQ or the U.S. Department of Health and Human Services



## Acknowledgements

- Charlotte Mullican, MPH, AHRQ Project Officer
- Neil Korsen, M.D., M.Sc, Maine Health
- Lauren Mercincavage, MHS, Westat
- Josh Noda, MPP, Westat
- CJ Peek, PhD, University of Minnesota
- Benjamin Miller, PsyD, PI UC Denver
- Jürgen Unützer, MD, MA, MPH, University of WA
- Garrett E. Moran, PhD, Project Director Westat
- Kitty Christensen, MPH, University of WA
- NIAC



#### AHRQ's Focus on Integrating Behavioral Health and Primary Care (BH/PC)

- AHRQ published a comprehensive review <u>("Integration of Mental Health/Substance Abuse</u> <u>and Primary Care")</u> of the available evidence on integrated BH/PC in 2008
- AHRQ funded a research agenda conference grant in 2009 which resulted in an early <u>Lexicon draft</u>
- A paper on the <u>Future Research Needs for</u> <u>Integration</u> followed in 2010
- The Academy for Integrating Behavioral Health and Primary Care was initially funded in 2010



#### LEXICON http://integrationacademy.ahrq.gov/lexicon

#### Lexicon for Behavioral Health and Primary Care Integration

Concepts and Definitions Developed by Expert Consensus



- The Lexicon serves as the foundation for much of the Academy's work
- Goal of the Lexicon was to develop conceptual & definitional clarity
- Focused on what functionalities look like in practice (not just principles and values)





#### What is Integrated Behavioral and Primary Care?

The care a patient experiences as a result of a team of primary care and behavioral health clinicians, working together with patients and families, using a systematic and cost-effective approach to provide patient-centered care for a defined population.

This care may address mental health and substance abuse conditions, health behaviors (including their contribution to chronic medical illnesses), life stressors and crises, stress-related physical symptoms, and ineffective patterns of health care utilization.



## Methods

- Framework development
- Literature review and environment scan for measures
- Design and implementation of the Web-based tool



## **Elements of Integration Framework**

- Two major components: functional domains and measurement constructs
- *Functional Domains* divide and organize the Integration Framework into high-level functions or actions.
- *Measurement Constructs* describe specific structures, processes, and outcomes observed in integrated behavioral health care.



# **Functional Domains**

- 11 functional domains organized as follows:
  - Clinical functions necessary for integrated behavioral health care.
  - Enabling functions that support integrated care
  - Potential outcomes of integrated care



# **Measurement Constructs**

- Specific structures, processes, and outcomes observed during integrated behavioral health care
- Structure and process constructs used to understand if a team is working collaboratively.
- Example: Patient Identification:
  - Structure construct: methods to identify and prioritize individuals for integrated care should be specified in an agreed-upon workflow,
  - Process construct: those agreed-upon methods should be used consistently.
  - Outcomes constructs: the potential results of implementing the structures and processes of integrated behavioral health care.



## **Integration Framework**

- Clinical Functions
  - Care Team Expertise
  - Clinical Workflow
  - Patient Identification
  - Treatment Monitoring
  - Patient and Family Engagement



# Integration Framework (Cont.)

- Enabling Functions
  - Leadership Alignment
  - Operational Reliability
  - Business Model Sustainability
  - Data Collection and Use



# Integration Framework (cont.)

- Potential Outcomes of Integrated Care
  - Patient experience
  - Provider experience
  - System experience
  - Clinical outcomes
  - Financial outcomes



### http://integrationacademy.ahrq.gov/atlas

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#### Atlas of Integrated Behavioral Health Care Quality Measures

- Purpose
- Intended Audience
- Scope of the IBHC Measures Atlas
- Quick Start Guide
- About the Atlas

#### Purpose

Integrated behavioral health care is an emerging field with the potential to improve health outcomes for patients and health care delivery within practices. Integrated behavioral health care can systematically enhance a primary care practice's ability to effectively address behavioral health issues that naturally emerge in the primary care, prevent fragmentation between behavioral health and medical care, and create effective relationships with mental health specialists outside the primary care setting.

As greater numbers of primary care practices and health systems begin to design and implement integrated behavioral health services, there is a growing need for quality measures that are rigorous and appropriate to the specific characteristics



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### **IBHC Measures Atlas: Search for Measures**

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Find a Measure	
There are three ways to find core measures in the IBHC Measures Atlas.	
(1) By measure: If you already know the measure you are looking for or you would like to see a listing of all o available in the IBHC Measures Atlas.	f measures
(2) <u>By functional domain</u> . If you know the domain you are interested in measuring (e.g., care team expertise satisfaction).	e, patient
(3) Guide me to a measure: If you would like a recommendation for measures based on your measurement	t goals.
For additional measures that apply to a specific population or condition or have a few relevant items within a instrument, go to "Overview of Measures – Additional Measures"	lengthy



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