Focus Areas for Improved Outcomes

Measurement
- Correct Process
- Correct Instrument
- Standard Workflow

Standardized Treatment Protocol
- When to Treat: Diet vs. Medication
- Clinical Inertia
- How to Treat: Algorithm
- Medication Resistance/Complex Conditions

Medication Adherence
- Identify Noncompliance
  - Medication Adherence Scale
  - Intentional vs. Unintentional
  - Health Literacy

Optimize Patient Reminders & Support
- Goal Setting
- Self-Management
- Motivational Interviewing
- Follow-up Reminder Lists
- Community Resources